

GENERAL INFORMATION/QUICK FACTS

exhibitor.services@heritagesvs.com 1-800-360-4323

Fax: 314-534-8050

Order online at: heritagesvs.com/ordering

Please contact us for assistance if needed

AAGL 2025 GLOBAL CONGRESS ON MIGS NOVEMBER 8-11TH, 2025 VANCOUVER CONVENTION CENTRE VANCOUVER, BRITISH COLUMBIA

Booth Equipment

Each 10'x10' booth will be set with 8' high black back drape, 3' high black side dividers, and a 11" x 17" one-line identification sign.

Exhibit Hall Carpet

The exhibit area is not carpeted; however, the aisles will be carpeted Tuxedo (gray with black specks). Floor covering is mandatory for all booth spaces. To enhance the appearance of your booth, rental carpet is available through Heritage. Please refer to the enclosed carpet brochure and furniture/carpet order form.

Discount Price Deadline Dates

In order to receive advance order discount rates listed on the price sheet, we must receive your order and payment by the following dates below. Custom Heritage Rentals – Thursday, October 9th, 2025

Carpet, Furniture and Accessories - Monday, October 20th, 2025

Shipments to Advance Warehouse Deadline Date

Heritage will begin receiving freight at the advance warehouse on Thursday, October 9th, 2025. To avoid late fees, all shipments to the advanced warehouse must arrive no later than Thursday, October 30th, 2025. Shipments will be received Monday through Friday between the hours of 10:00 a.m. and 4:00 p.m.

Customs Forms Regarding Inbound and Outbound Freight

For your convenience, ConsultExpo has provided the necessary customs forms in order to facilitate the inbound and outbound shipping of all exhibitor freight. Please refer to their forms on pages 38-42 and work with them directly to simplify this process.

Show Schedule

Exhibitor Move-In					
Thursday	November 6th	1:00 PM	-	5:00 PM	Large Exhibits – 20' x 20' and up
Friday	November 7 th	8:00 AM	-	5:00 PM	All Exhibits
Saturday	November 8th	8:00 AM	-	5:00 PM	All Exhibits
Sunday	November 9 th	8:00 AM	-	2:00 PM	All Exhibits
Exhibit Hours					
Sunday	November 9 th	5:00 PM	-	7:00 PM	Welcome Reception
Mon. – Tues.	November 10-11 th	8:00 AM	-	2:00 PM	Exhibit Hall Hours
		8:00 AM	-	9:30 AM	Breakfast in Exhibit Hall
		8:30 AM	-	9:15 AM	Experience Theaters
		12:30 PM	-	1:15 PM	Experience Theaters
		12:00 PM	-	2:00 PM	Lunch in Exhibit Hall
Exhibitor Move-Out					
Tuesday	November 11 th	2:00 PM	-	8:00 PM	
Wednesday	November 12 th	8:00 AM	-	11:00 AM	

Dismantle and Move-Out Information

- Heritage will begin returning empty crates and containers as soon as the aisle carpet is removed from the aisles. This will begin at 2:00 PM, on Tuesday, November 10th.
- All carriers must check-in no later than 9:30 AM, on Wednesday, November 11th. All exhibit materials must be removed from the exhibit hall floor by 11:00 AM, on Wednesday, November 11th. Heritage will begin redirecting all outbound freight not claimed by appointed freight carriers to the preferred show carrier at 9:30 AM.
- Please refer to the Outbound Shipments Form included in this packet for detailed information regarding outbound shipping procedures.



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VANCOUVER CONVENTION CENTRE

VANCOUVER, BRITISH COLUMBIA

Post Show Paperwork and Labels

Our customer service department will provide a Heritage Bill of Lading and Labels for you to complete. Complete your paperwork ahead of time. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

HES Freight Logistics

If you need an on show site, cost effective and reliable carrier to transport your freight to and from the show, please email shipping@heritagesvs.com for a quote (guaranteed lowest material handling rate, priority empty return handling, complimentary shrinkwrap, etc).

Ordering Online

Go To: heritagesvs.com/ordering

Warehouse Shipping Information:

Exhibitor Company Name and Booth Number

Aerostream

C/O HERITAGE

18391 McCartney Way

Richmond, BC V6W 0A1

FOR: AAGL 2025 Global Congress on MIGS

Heritage will accept exhibit materials beginning Thursday, October 9th, 2025 at the warehouse address. Material arriving after Thursday, October 30th, 2025 will be received at the warehouse with an additional after deadline charge.

Show Site Shipping Address:

Exhibitor Company Name and Booth Number

C/O HERITAGE

Vancouver Convention Centre - West Via Waterfront Road Truck Route 1055 Canada Place

Vancouver, BC V6C 0C3

FOR: AAGL 2025 Global Congress on MIGS

Crated, boxed, or skidded materials will be accepted at show site beginning at 1:00 PM, Thursday, November 6th, 2025 at the show site address. Shipments arriving before this date may be refused by the facility and may be subjected to additional venue handling fees.

Service Center Hours

The Heritage Exhibitor Service Center will be staffed during exhibitor move-in and exhibitor move-out.

Excessive Trash, Furniture, and Booth Abandonment

Excessive materials left in booths and meeting rooms at the end of published exhibitor move-out, that are not labeled for an outbound shipment will be considered trash. The exhibitor will be charged for the removal and disposal of these items. Charges may include installation and dismantle labor, forklift labor, and/or dumpster fees. Excessive trash to include, items such as: carpet, padding, furniture, shelving, booth structure, crates and/or pallets.

We Appreciate Your Business!