# Preparing For Your Exhibit Experience in DC

#### **Stephanie Houck, CEM**

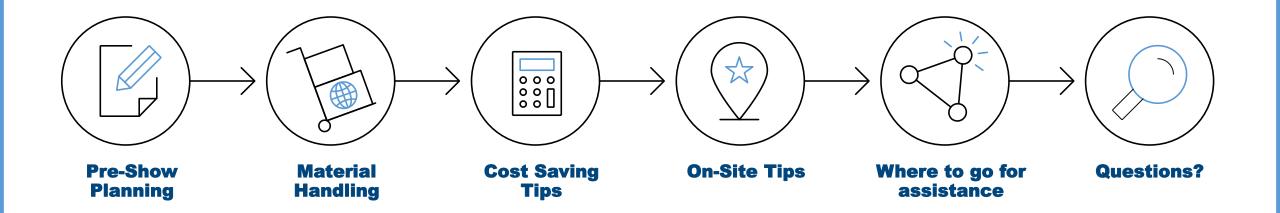
Senior Director, Exposition Operations SPARGO, Inc.

#### **Cindy Sharkey**

Senior Director, Sales Operations Freeman

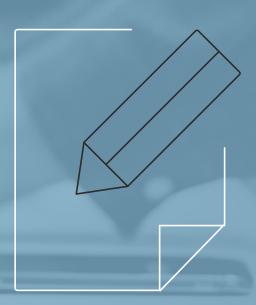


## **Webinar Topics**



## **Pre-show planning**

BEGIN PLANNING 45-180 DAYS FROM THE MOVE-IN DATE



## Freeman

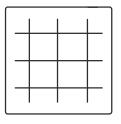
#### **Official Service Contractor**



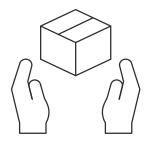
Cleaning



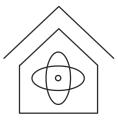
Installation and Dismantle Labor



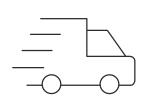
**Hanging Signs Labor** 



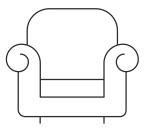
Material Handling Services



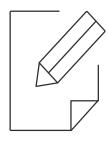
**Exhibit Rentals** 



**Transportation** 



Furnishings & Carpet



**Graphics** and **Signs** 



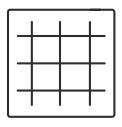
## **Freeman Transportation**

ALL-INCLUSIVE PRICING
ONE CONVENIENT INVOICE
ON-SITE TRANSPORTATION EXPERTS
RELIABLE CUSTOMER SERVICE
CALL 1-800-995-3579 FOR A QUOTE



## Walter E Washington Convention Center & Specialty Contactors

Order information, brochures, and contact information located on FreemanOnline®



**DCH FOTO Photography** 

**ARAMARK** 

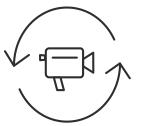
Catering



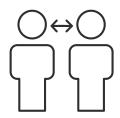
**HI-TECH ELECTRIC &** Rigging



**Urban Jungle Plant Services** 



**Projection Audiovisual Equipment** 



**Smart City Solutions Telephone** & Internet



**Simmons Security** 



## Each 10' x 10' Inline Booths Include

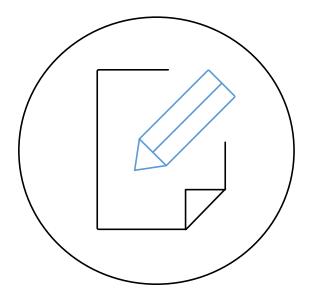
7" x 44" one-line identification sign (300 sq. ft. or less)

8' high white back drape

3' high white side dividers

Exhibit area is not a carpeted but suitable flooring covering is required

Aisles will be carpeted in midnight blue







## **Union Jurisdictions**

**Washington, DC** 

## What full-time exhibiting employees can do:

- Hand-carry small packages from the main entrance or specified hand-carry areas in one-trip, one individual (without the use of dollies, flat trucks or mechanical equipment)
- 10' x 10' Booths Use full-time employees to set-up your exhibit without the use of power tools and labor
- Larger than 10' x 10' booths Use of 2 full-time employees for two hours without the use of power tools and labor. (1) install & (1) dismantle.
- Permitted to use small hand tools (hammers, screwdrivers, ratchets, pry bars etc...)

## What full-time exhibiting employees can't do:

- Use of power tools (electric drills, power saws) on booths of any size
- Use of dollies, flat trucks or mechanical equipment

## Login to the Exhibitor Resource Center



GENERAL INFORMATION

FXHIRIT

EXHIBITOR RESOURCE CENTER

SUPPORT

ADVERTISE

Exhibitor Resource Center / Exhibitor Service Manual

#### EXHIBITOR SERVICE MANUAL

#### **Exhibitor Essentials**

- ASCB Welcome Letter
- · ASCB Meeting App (coming soon)
- ASCB Travel Awards
- Deadline Checklist
- . Directions and Parking Information Walter E. Washington Convention Center
- · Exhibitor Appointed Contractor
  - Exhibitor Appointed Contractor Form and Insurance is submitted through the Exhibitor Portal
- Exhibitor Webinar Schedule
- Freeman Quick Facts
- · Key Contacts
- Labor/Union Regulations
- . Exhibit Hall Schedule
- Official Contractors

#### **Exhibitor Policies**

- · ASCB Exhibitor Rules and Regulations
- · Labor/Union Regulations

#### **Exhibitor Resource Center**

The Exhibitor Resource Center is where you will find the Exhibitor Service Manual and the Exhibitor Portal, which provide important information, show-related services and answers to frequently asked questions.:

- Exhibitor Listing Information (Deadline Wednesday, September 4)
  - Expand your presence before, during and after the annual meeting. Upgrade your listing today!
- . Freeman Online Ordering (Advance Price Deadline Thursday, November 14)
- Required Forms: (Deadline Friday, October 25)
  - . Booth Rendering Submission Form
  - Drawing/Raffle/Giveaway Form
  - Exhibitor Appointed Contractor/Notification of Intent to Use an EAC/Non-official Contractor
  - Food and Beverage Distribution Request Form
  - Onsite Contact

Exhibitor Login

Exhibit Hall Schedule

Exhibitor Housing

Exhibitor Registration

Exhibitor Rules and Regulations

Exhibitor Service Manual

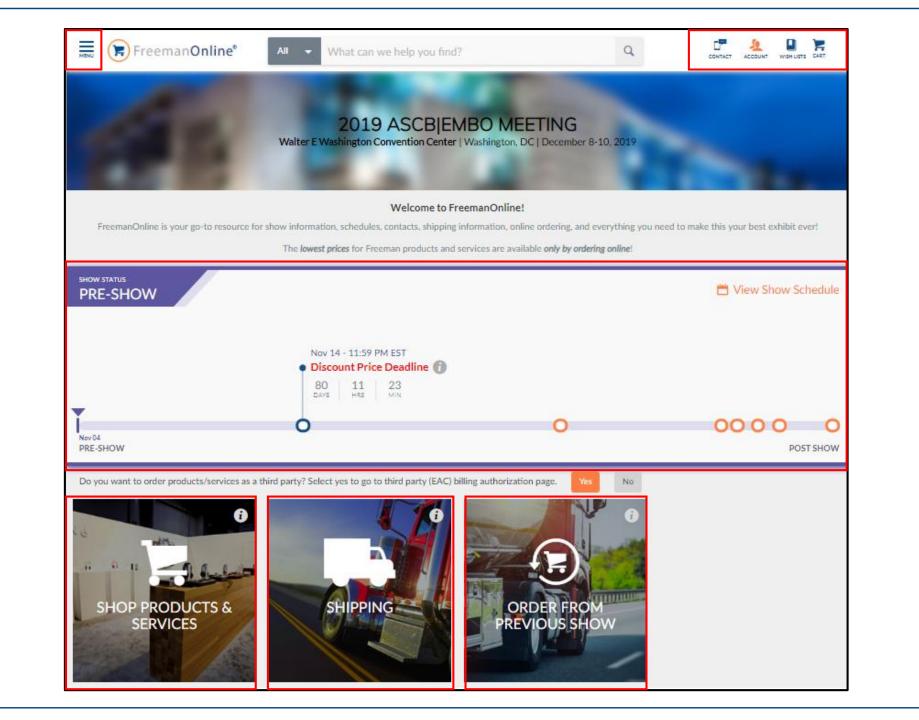
Exhibitor Webinar Schedule

Key Contacts

Official Contractors



Your company password is required to access the Exhibitor Portal. Passwords were emailed to the exhibit contact. For password assistance, please contact Sharon Boutin.



#### Show Information





Quick Facts

Show Contacts

G Forms & Brochures

#### **BOOTH EQUIPMENT**

What's Included
In Your Booth

#### Additional Information

To receive an additional discount on select items, place your order online prior to the discount price deadline of November 14, 2019.

Our goal at Freeman is to help you have a successful event. If you need assistance or have any questions, please contact Exhibitor Services at (301) 918-7975.

#### Suggestions For You









Carpet

Furnishings

Cleaning Services

Frequently Missed Items



ASCB | EMBO 2019 meeting

Washington, DC • December 7-11

#### **Important Deadlines Dates & Times**

#### **PRE-SHOW**

**Advance Warehouse Freight Receiving Begins:** 

**Tuesday, November 5, 2019** 

Freeman Advance Order Discount Deadline:

**Thursday, November 14, 2019** 

\*Save up to 40%\*

**Last Day For Advance Warehouse Freight:** 

Wednesday, November 27, 2019

#### **MOVE-IN**

**Thursday, December 5, 2019** 1:00

1:00 PM - 5:00 PM

Friday, December 6, 2019

8:00 AM - 5:00 PM

Saturday, December 7, 2019

8:00 AM - 12:00 PM\*



<sup>\*</sup>Lite set-up from 12:00 PM - 5:00 PM

#### **Important Deadlines Dates & Times**

#### **EXHIBIT HOURS**

**Sunday December 8, 2019** 9:30 AM - 4:00 PM

Monday, December 9, 2019 9:30 AM - 4:00 PM

**Tuesday, December 10, 2019** 9:30 AM - 4:00 PM

#### **EXHIBITOR MOVE-OUT**

**Tuesday, December 10, 2019 4:00 PM - 9:00 PM** 

Wednesday, December 11, 2019 8:00 AM - NOON

#### **EMPTY RETURN:**

Up to 4 hours by 8:00 PM on Tuesday, December 10

#### **CARRIER CHECK-IN:**

No later than Wednesday, December 11, 2019 at 10:00 AM

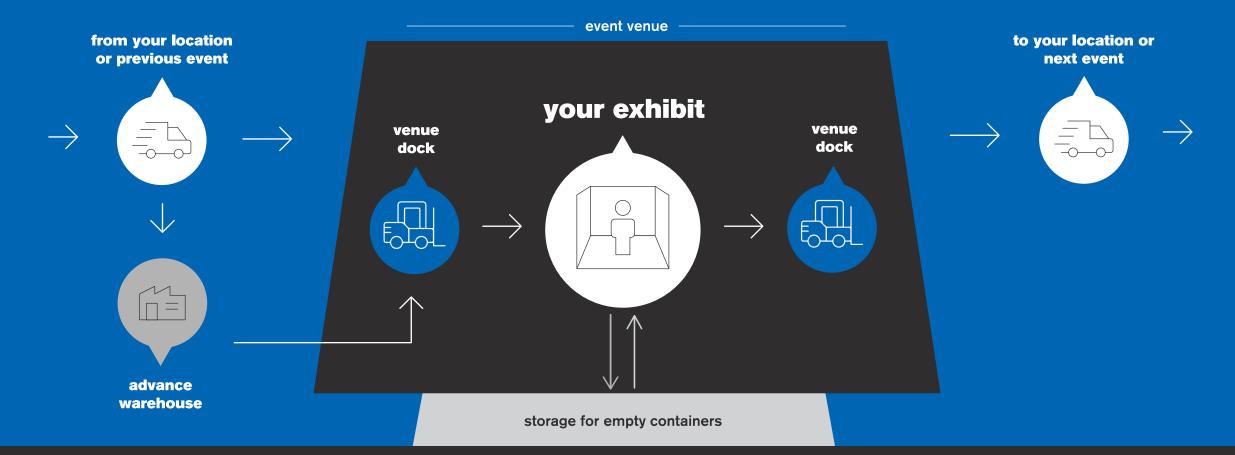




## before event

## during the event

## after the event









## **Outbound Shipping Form**

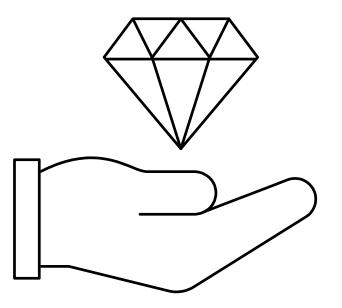
MATERIAL HANDLING AGREEMENT AND SHIPPING LABELS WILL BE DELIVERED DIRECTLY TO YOUR BOOTH.





## **Cost Saving Tips**

- (01) Order both online and by the deadline date
- (02) Shipping to the Advance warehouse
- (03) Consolidated shipments (200 lbs. min)
- **04** Reduce your exposure to special handling
- O5 Carrier to skid/shrink wrap boxes and cases
- **06** Avoid shipping loose or pad-wrapped pieces
- **07** Schedule labor on straight time
- (08) Pay attention to shipping deadlines









## When you arrive

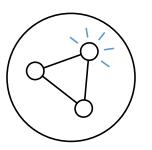
- (01) Make your way to your exhibit space
- (02) Furniture arrives per the delivery schedule located at the Freeman Service Desk
- (03) If ordered labor, check-in at the Freeman Service Desk
- (04) Obtain empty stickers from the Freeman Service Desk
- 05 Bring all tracking numbers & order confirmations
- **06** Wear comfortable shoes
- (07) Count on Freeman personnel to answer your exhibit-related questions!



## Freeman Service Center

#### **EASY ACCESS TO FREEMAN**

Location: back of hall on the right hand side
Open for extended hours
Dedicated phone number
Delivery schedule
Pick up empty & trash stickers
Arrange for outbound shipping
Order show services
Track freight shipments
Review Invoices
Any and all questions



## Where to go for assistance?



### Local Freeman Office (DC) (301) 918-7975

**Monday thru Friday** 8:00 AM - 5:00 PM ET

FreemanWashingtonES@freeman.com

**Customer Support Center** (888) 508-5054

**Monday thru Friday** 

7:00 AM - 7:00 PM CT

**Saturday** 8:00 AM – 5:00 PM CT

### Thank you for your participation in today's webinar.

QUESTIONS?

Sharon Boutin
Manager, Exposition Operations
SPARGO, Inc.

or

Meghan Leahy, CFM
Manager, Exposition Operations
SPARGO, Inc.

571-279-0028 (direct line)

703-654-6929 (direct line)

sharon.boutin@spargoinc.com

meghan.leahy@spargoinc.com

#### **WEBINAR SERIES:**

Final Preparations - Wednesday, November 13, 2019 at 2 pm (EDT)

